chapter 17
models of the system

Models of the System

Standard Formalisms
software engineering notations used to specify the
required behaviour of specific interactive systems

Interaction Models
special purpose mathematical models of interactive
systems used to describe usability properties at a
generic level

Continuous Behaviour
activity between the events, objects with continuous
motion, models of time

types of system model

• dialogue – main modes
• full state definition
• abstract interaction model

Relationship with dialogue

• Dialogue modelling is linked to semantics
• System semantics affects the dialogue
structure
• But the bias is different
• Rather than dictate what actions are legal,
these formalisms tell what each action does to
the system.

Irony

• Computers are inherently mathematical
machines
• Humans are not
• Formal techniques are well accepted for
cognitive models of the user and the dialogue
(what the user should do)
• Formal techniques are not yet well accepted
for dictating what the system should do for the
user!

standard formalisms

general computing notations
to specify a particular system
standard formalisms

Standard software engineering formalisms can be used to specify an interactive system.

- Model based – describe system states and operations
- Algebraic – describe effects of sequences of actions
  - OBJ, Larch, ACT-ONE
- Extended logics – describe when things happen and who is responsible
  - temporal and deontic logics

Uses of SE formal notations

- For communication
  - common language
  - remove ambiguity (possibly)
  - succinct and precise
- For analysis
  - internal consistency
  - external consistency
  - with eventual program
  - with respect to requirements (safety, security, HCI)
  - specific versus generic

model-based methods

- use general mathematics:
  - numbers, sets, functions
- use them to define
  - state
  - operations on state

model-based methods

- describe state using variables
- types of variables:
  - basic type: $x: \text{Nat}$ – non-negative integer (0,1,2,...)
  - individual item from set: \text{shape}_\text{type}: \{\text{line, ellipse, rectangle}\}
  - subset of bigger set: \text{selection}: \text{set Nat}
  - function (often finite): \text{objects}: \text{Nat} \rightarrow \text{Shape}_\text{Type}

Mathematics and programs

Mathematical counterparts to common programming constructs

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running example ...

a simple graphics drawing package supports several types of shape
**define your own types**

An x, y location is defined by two numbers

Point == Nat x Nat

A graphic object is defined by its shape, size, and centre

Shape ==

- **shape**: \{line, ellipse, rectangle\}
- **x**, **y**: Point - position of centre
- **wid**: Nat
- **ht**: Nat - size of shape

... **yet another type definition**

A collection of graphic objects can be identified by a 'lookup dictionary'

- **Id**
  - Shape_Dict == Id -> Shape
  - Id is an introduced set
  - some sort of unique identifier for each object
  - Shap_Dict is a function
  - for any Id within its domain (the valid shapes) it gives you a corresponding shapethis means for any

**use them to define state**

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**invariants and initial state**

- **invariants**: conditions that are always be true
  - must be preserved by every operation

  - selection ⊆ dom shapes - selection must consist of valid objects

- **initial state**: how the system starts!

  - dom shapes = {} - no objects
  - selection = {} - selection is empty

**Defining operations**

State change is represented as two copies of the state

before - State
after - State'

The Unselect operation deselects any selected objects

unselect:

- selection' = {} - new selection is empty
- shapes' = shapes - but nothing else changes

... **another operation**

delete:

- dom shapes' = dom shapes - selection remove selected objects
  ∀ id ∈ dom shapes' shapes'(id) = shapes(id)
  - remaining objects unchanged
  - selection' = {} - new selection is empty

* note again use of primed variables for ‘new’ state
display/presentation

- details usually very complex (pixels etc.)
  ... but can define what is visible

\[
\text{Visible\_Shape\_Type} = \text{Shape\_Type} \\
\begin{array}{l}
\text{highlight: Bool}
\end{array}
\]

\[
\text{display:}
\]
\[
\text{vis\_objects: set Visible\_Shape\_Type}
\]
\[
\text{vis\_objects} =
\begin{array}{l}
( \text{objects(id), sel(id)} ) | \text{id} \in \text{dom objects} \\
\text{where sel(id) = id \in selection}
\end{array}
\]

Interface issues

- Framing problem
  - everything else stays the same
  - can be complicated with state invariants

- Internal consistency
  - do operations define any legal transition?

- External consistency
  - must be formulated as theorems to prove
  - clear for refinement, not so for requirements

- Separation
  - distinction between system functionality and presentation
  is not explicit

Algebraic notations

- Model based notations
  - emphasise constructing an explicit representations of the system state.

- Algebraic notations
  - provide only implicit information about the system state.

- Model based operations
  - defined in terms of their effect on system components.

- Algebraic operations
  - defined in terms of their relationship with the other operations.

Return to graphics example

\[
\text{types}
\]
\[
\text{operations}
\]
\[
\text{axioms}
\]

Issues for algebraic notations

- Ease of use
  - a different way of thinking than traditional programming

- Internal consistency
  - are there any axioms which contradict others?

- External consistency
  - with respect to executable system less clear

- External consistency
  - with respect to requirements is made explicit and automation possible

- Completeness
  - is every operation completely defined?

Extended logics

- Model based and algebraic notations make extended use of propositional and predicate logic.

- Propositions
  - expressions made up of atomic terms: p, q, r, ...
  - composed with logical operations: \( \land, \lor \)

- Predicates
  - propositions with variables, e.g., \( p(x) \)
  - and quantified expressions: \( \forall \)

- Not convenient for expressing time, responsibility and freedom, notions sometimes needed for HCI requirements.
Temporal logics

Time considered as succession of events

Basic operators:
- always (G funnier than A)
- eventually (G understands A)
- never (rains in So. Cal.)

Other bounded operators:
- p until q weaker than
- p before q stronger than

Explicit time

- These temporal logics do not explicitly mention time, so some requirements cannot be expressed
- Active research area, but not so much with HCI
- Gradual degradation more important than time-criticality
- Myth of the infinitely fast machine ...

Deontic logics

For expressing responsibility, obligation between agents (e.g., the human, the organisation, the computer)

permission per
obligation obli

For example:
- owns( Jane' file 'fred' ) = per( Jane, request('print fred'))
- performs( Jane, request('print fred')) = obli( lp3, print(file 'fred'))

Issues for extended logics

- Safety properties
  - stipulating that bad things do not happen
- Liveness properties
  - stipulating that good things do happen
- Executability versus expressiveness
  - easy to specify impossible situations
  - difficult to express executable requirements
  - settle for eventual executable
- Group issues and deontics
  - obligations for single-user systems have personal impact
  - for groupware ... consider implications for other users.

Interaction models

General computational models were not designed with the user in mind
We need models that sit between the software engineering formalism and our understanding of HCI
- formal
  - the PIE model for expressing general interactive properties to support usability
- informal
  - interactive architectures (MVC, PAC, ALV) to motivate separation and modularization of functionality and presentation (chap 8)
- semi-formal
  - status-event analysis for viewing a slice of an interactive system that spans several layers (chap 18)
the PIE model

‘minimal’ black-box model of interactive system focused on external observable aspects of interaction

IE

PIE model – user input

• sequence of commands
• commands include:
  – keyboard, mouse movement, mouse click
• call the set of commands C
• call the sequence P
  \[ P = \text{seq } C \]

PIE model – system response

• the ‘effect’
• effect composed of:
  ephemeral display
  the final result
  • (e.g. printout, changed file)
• call the set of effects E

More formally

\[ \{C,E,D,R\} \]
\[ P = \text{seq } C \]

\[ I: P \rightarrow E \]
display : E \rightarrow D
result : E \rightarrow R

Alternatively, we can derive a state transition function from the PIE.

\[ \text{doit} : E \times P \rightarrow E \]
\[ \text{doit}(I(p), q) = I(p q) \]
\[ \text{doit}(\text{doit}(e, p), q) = \text{doit}(e, p q) \]

PIE model – the connection

• given any history of commands (P)
• there is some current effect
• call the mapping the interpretation (I)
  \[ I: P \rightarrow E \]

Expressing properties

WYSIWYG (what you see is what you get)

• What does this really mean, and how can we test product X to see if it satisfies a claim that it is WYSIWYG?

Limited scope general properties which support WYSIWYG

• Observability
  • what you can tell about the current state of the system from the display
• Predictability
  • what you can tell about the future behaviour
Observability & predictability

Two possible interpretations of WYSIWYG:

What you see is what you:
- will get at the printer
- have got in the system

Predictability is a special case of observability

What you get at the printer

\[ \begin{align*}
\text{P} & \quad \text{I} \\
\quad & \quad \quad \text{E} \\
\quad & \quad \quad \quad \text{D} \\
\quad & \quad \quad \text{R}
\end{align*} \]

- predict \( \circ \) display = result
- but really not quite the full meaning

stronger - what is in the state

\[ \begin{align*}
\text{P} & \quad \text{I} \\
\quad & \quad \quad \text{E} \\
\quad & \quad \quad \quad \text{D} \\
\quad & \quad \quad \text{R}
\end{align*} \]

\[ \text{predict}_E \circ \text{display} = \text{id}_E \]
- but too strong - only allows trivial systems where everything is always visible

Relaxing the property

\[ \begin{align*}
\text{P} & \quad \text{I} \\
\quad & \quad \quad \text{E} \\
\quad & \quad \quad \quad \text{D} \\
\quad & \quad \quad \text{O} \\
\quad & \quad \quad \text{R}
\end{align*} \]

\[ \begin{align*}
\text{O} & - \text{the things you can indirectly observe in the system through scrolling etc.} \\
\text{predict the result} \\
\text{or the effect} \\
\text{f} \in (\text{O} \to \text{R}) \quad \text{f} \circ \text{observe} = \text{result} \\
\text{g} \in (\text{O} \to \text{R}) \quad \text{g} \circ \text{observe} = \text{id}_E
\end{align*} \]

Reachability and undo

- Reachability - getting from one state to another.
  \[ \forall e, e' \in \text{E} \quad \exists p \in \text{P} \quad \text{doit}(e, p) = e' \]
- Too weak
- Undo - reachability applied between current state and last state.
  \[ \forall c \in \text{C} \quad \text{doit}(c, \text{undo}) = c \]
- Impossible except for very simple system with at most two states!
- Better models of undo treat it as a special command to avoid this problem

Proving things - undo

\[ \forall c : c \text{ undo} \sim \text{null} \quad ? \]

only for \( c \neq \text{undo} \)

\[ \text{undo} \]

\[ \begin{align*}
S_a & \quad \text{undo} \\
S_b & \quad \text{undo} \\
S_0 & \quad \text{undo} \\
S_a & = S_b
\end{align*} \]
lesson

- undo is no ordinary command!
- other meta-commands:
  back/forward in browsers
  history window

Issues for PIE properties

- Insufficient
  - define necessary but not sufficient properties for usability.
- Generic
  - can be applied to any system
- Proof obligations
  - for system defined in SE formalism
- Scale
  - how to prove many properties of a large system
- Scope
  - limiting applicability of certain properties
- Insight
  - gained from abstraction is reusable

continuous behaviour

mouse movement
status–event & hybrid models
granularity and gestalt

dealing with the mouse

- Mouse always has a location
  - not just a sequence of events
  - a status value
- update depends on current mouse location
  - doit: \( E \times C \times M \rightarrow E \)
  - captures trajectory independent behaviour
- also display depends on mouse location
  - display: \( E \times M \rightarrow D \)
  - e.g. dragging window

formal aspects of status–event

- events
  - at specific moments of time
    - keystrokes, beeps,
      stroke of midnight in Cinderella
- status
  - values of a period of time
    - current computer display, location of mouse,
      internal state of computer, the weather

interstitial behaviour

- discrete models
  - what happens at events
- status–event analysis
  - also what happens between events
- centrality ...
  - in GUI – the feel
    - dragging, scrolling, etc.
  - in rich media – the main purpose
formalised ...

action:
user-event x input-status x state --> response-event x (new) state

interstitial behaviour:
user-event x input-status x state --> response-event x (new) state

note:
current input-status => trajectory independent
history of input-status allows freehand drawing etc.

status-change events

- events can change status
- some changes of status are meaningful events
  when bank balance < $100 need to do more work!
- not all changes!
  - every second is a change in time
  - but only some times critical
    when time = 12:30 – eat lunch
- implementation issues
  - system design – sensors, polling behaviour

making everything continuous

- physics & engineering
  - everything is continuous
time, location, velocity, acceleration, force, mass
- can model everything as pure continuous
  status = q (t, t0, status0, inputs during [t0, t))
  output = q (status0)
  - like interstitial behaviour
  - but clumsy for events – in practice need both

hybrid models

- computing "hybrid systems" models
  - physical world as differential equations
  - computer systems as discrete events
    for industrial control, fly-by-wire aircraft
  - adopted by some
    - e.g. TACIT project
      Hybrid Petri Nets and continuous interactors

common features

- actions
  - at events, discrete changes in state
- interstitial behaviour
  - between events, continuous change

granularity and Gestalt

- granularity issues
  - do it today
    - next 24 hours, before 5pm, before midnight?
- two timing
  - "infinitely" fast times
    - computer calculation c.f. interaction time
- temporal gestalt
  - words, gestures
    - where do they start, the whole matters