

The Personal Information Environment beyond the Personal Computer

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<http://www.hcibook.com/alan/talks/iUser-2011-keynote-personal-inf-env/>



Tiree



Tiree Tech Wave
22-26 March '12



Lancaster
University

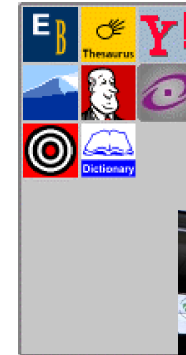


Talis

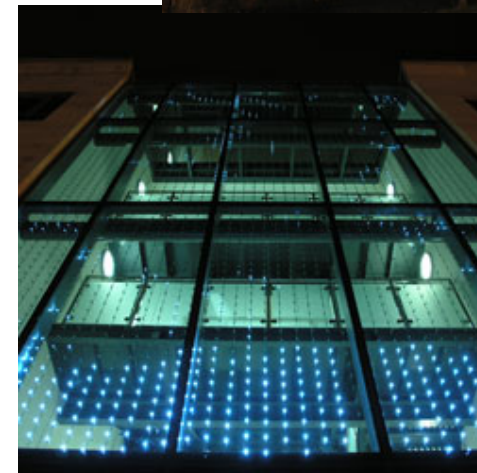
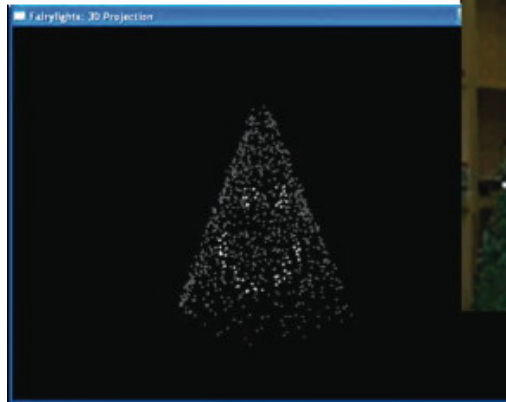
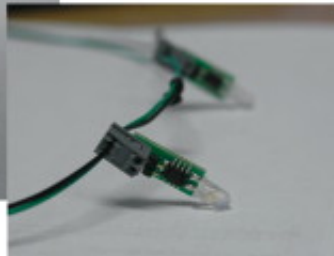
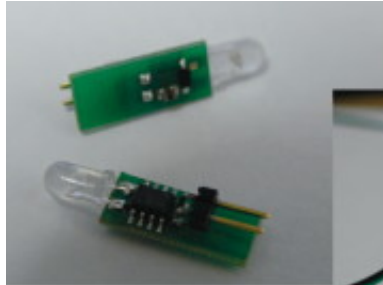


today I am not talking about ...

- intelligent internet interfaces
- visualisation and sampling
- situated displays, eCampus, small device – large display interactions
- fun and games, virtual crackers, artistic performance, slow time
- physicality and product design
- creativity and Bad Ideas
- modelling dreams and regret



... or even lots of lights



<http://www.hcibook.com/alan/projects/firefly/>

I am talking about ...

personal information environment

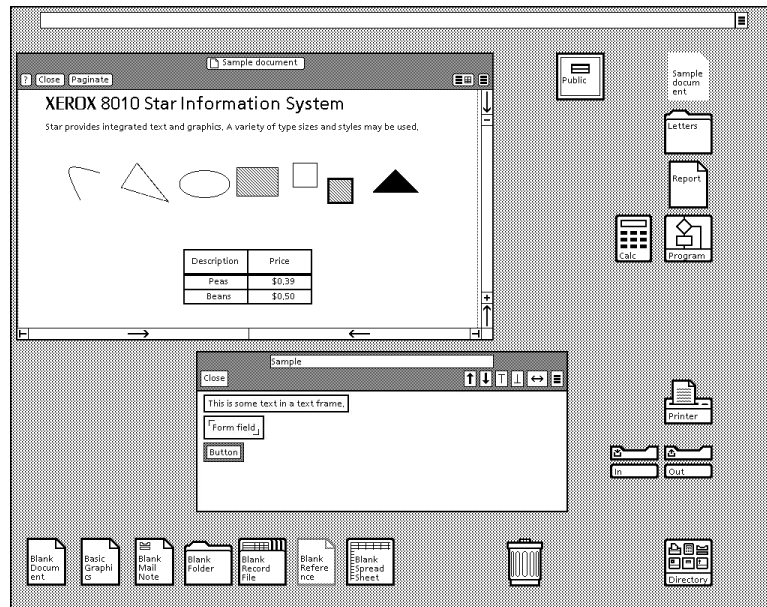
... basically the personal OS!

how it could/should be in the future

do not have all / any of the answers

but maybe a few directions

WIMP is over 30!



Xerox Star 1981



Mac OS Lion 2011

<http://www.aresluna.org/attached/usability/articles/biurkonaekranie/pics/xerox>
<http://www.apple.com/macosx/>

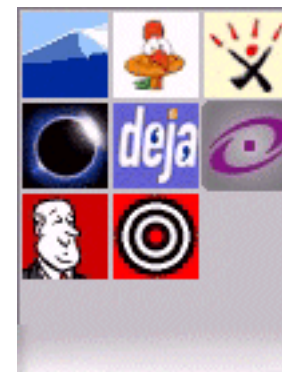
... some things changing



Apple iOS



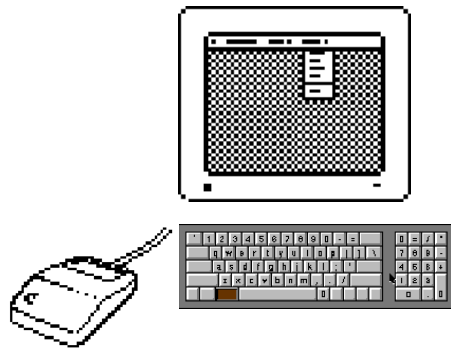
Windows 8 start screen



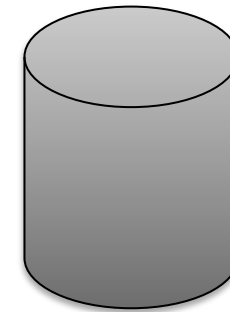
onCue 1999

<http://en.wikipedia.org/wiki/IOS>
<http://windows.microsoft.com/en-US/windows-8/preview>
<http://www.aqtime.net/>

classic model



screen/pointer/k'board
for input/output



local disk for
storage



local CPU for
computation



different packages

laptop



processor
in screen



but same model



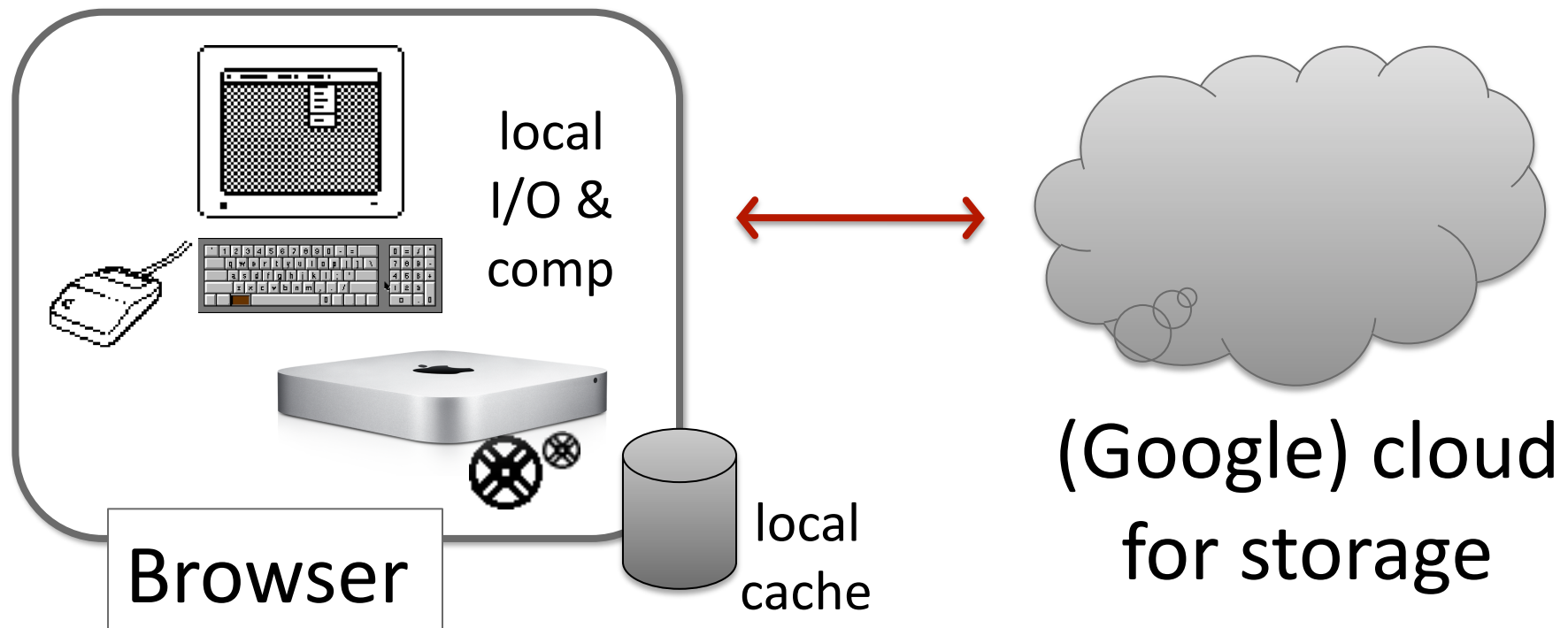
touch input



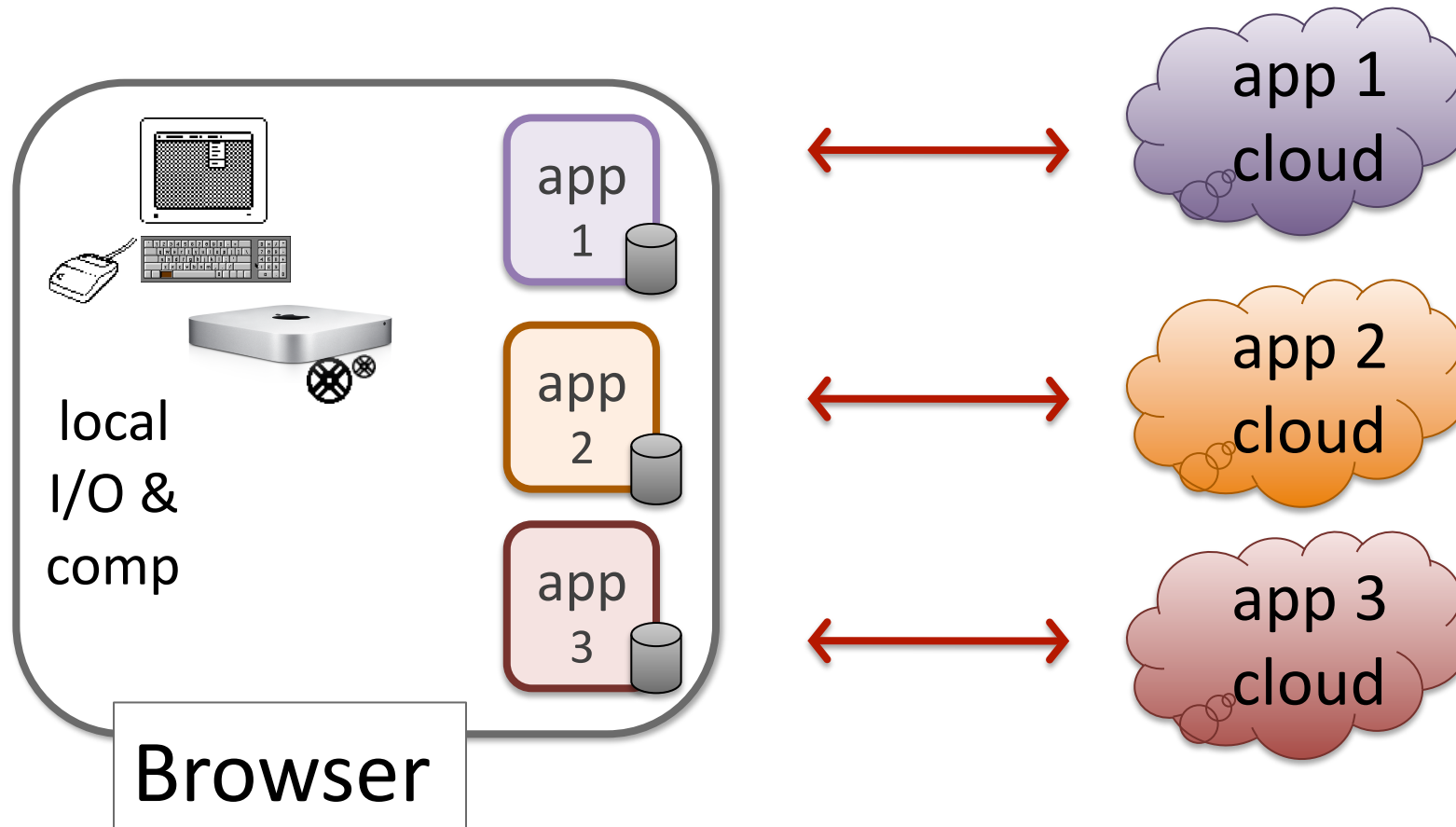
soft keyboard

different models

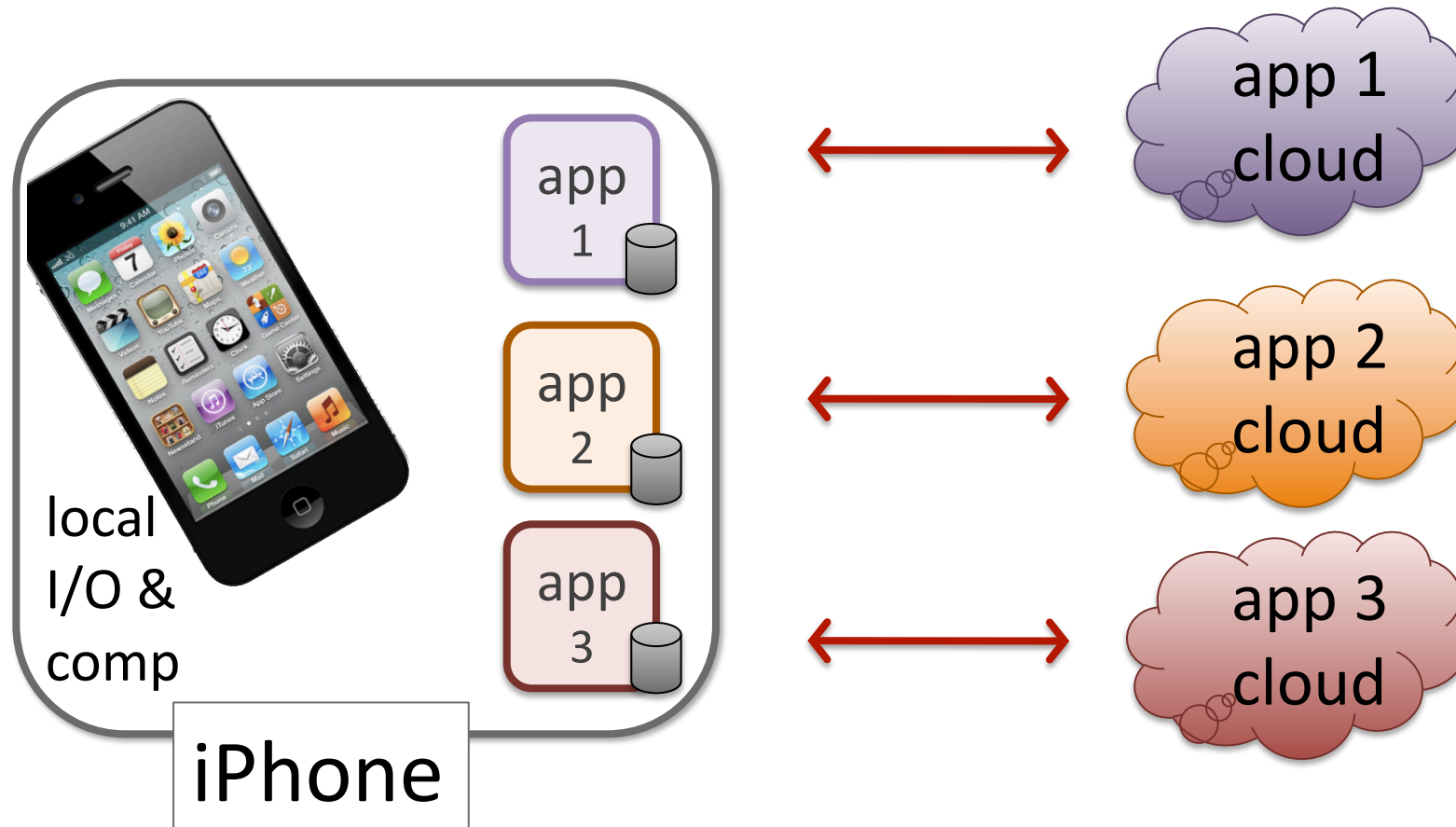
Google model



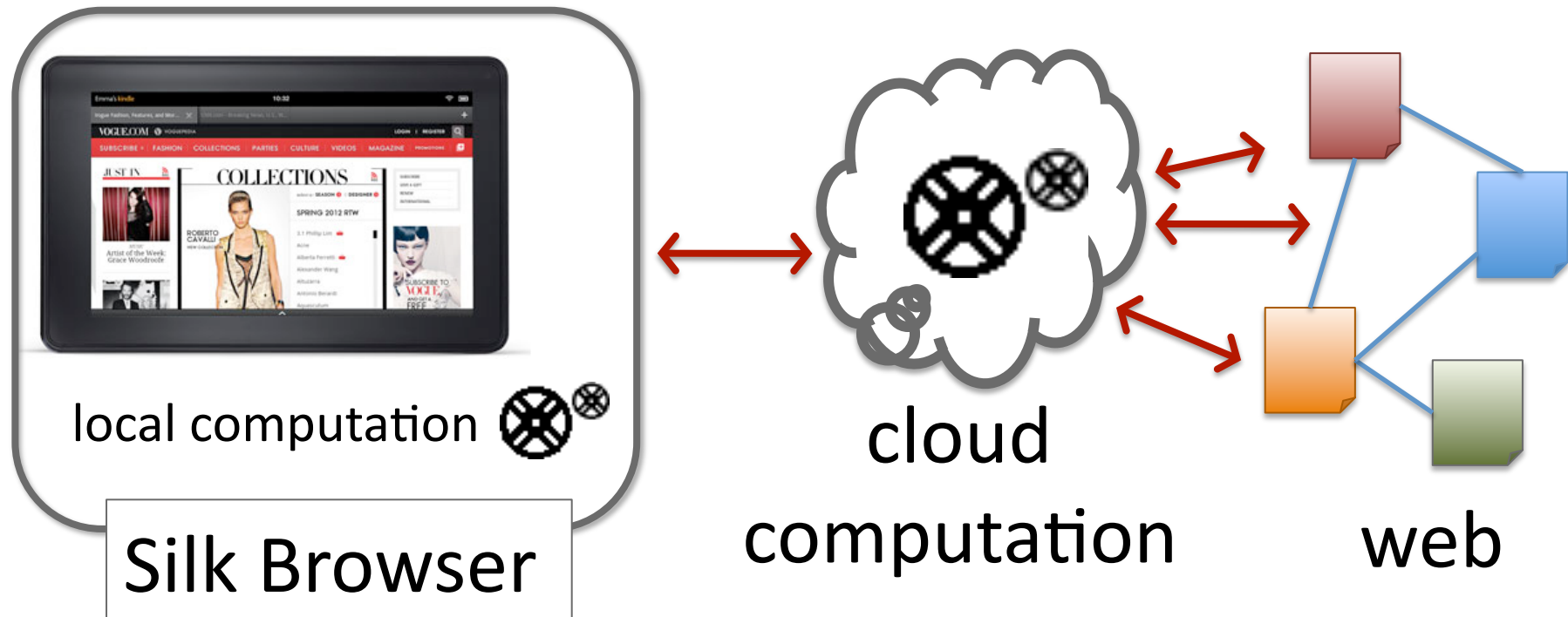
web apps model

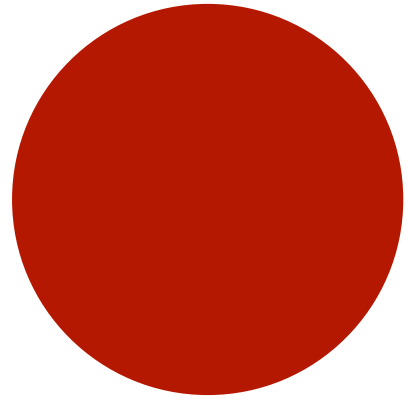


Apple iOS model



Amazon model





issues

fragmentation

volume

new kinds

fragmentation

volume

new kinds

fragmentation – PIM literature

(Personal Information Management)

long-standing issue

- email, files, contacts, web bookmarks
- separate structures
- yet clearly linked (e.g. file arrives by email)

need for integration

- loads of prototypes (e.g. Boardman)
- also Semantic Desktop work
- but none have become widely used ☹️

... and the web

fragmentation gets worse

web versions of desktop apps:

- email, docs, contacts, calendar

but also new

- Flickr, Facebook images, DropBox, del.icio.us

each managed by their own web apps

fragmentation

volume

new kinds

new types of information

social networking

mostly ephemeral: tweets, FaceBook posts, etc.
but also social graph itself (friends list):

end-user content

e.g. YouTube, blogs, Amazon reviews, comments

mostly managed as timestream or tags

increasing 'serious' use

may become point of record for contracts, etc.

plus ...

sensors, information appliances, internet of things

volume

fragmentation

new kinds

volume

for traditional data:

I have 200,000 files, 2000 email folders ...

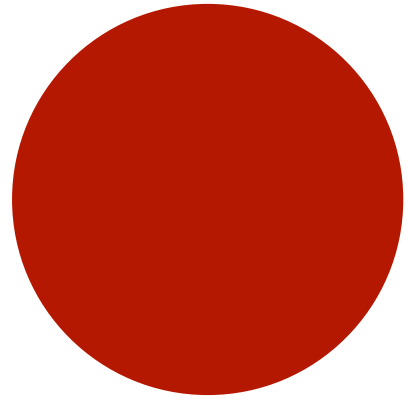
for 'new' data:

I have nearly 700 blog posts and over 2000 web 'snips'
plus all the data stored about us!

UK Memories for Life 'Grand Challenge'



The screenshot shows the homepage of the 'Memories for Life' website. At the top, there is a navigation bar with the date 'November 29, 2011' and links for 'Home', 'About us', 'Network', 'Resources', 'Events', 'News', 'Contact', and 'Member login'. Below the navigation bar are three main images: a group of four young people, a young child in a cap, and an elderly couple. To the right of these images is a quote: 'It's a poor sort of memory that only works backwards,' the Queen remarked. Lewis Carroll. Below the images, there is a 'WELCOME TO MEMORIES FOR LIFE' section with introductory text about the project's goals and a 'Digital Lives Research Conference' section with details about the 'First Digital Lives Research Conference: Personal Digital Archives for the 21st Century' held at The British Library from 9-11 February 2009. A 'Memories for Life Road Map' section is also visible at the bottom right.



approaches

(some) key components:

people

e.g. friends, email address
vodafone360 (no more!)



project/activity

e.g. write paper, do PhD
Jones' KFTF

functions

e.g. edit photo
traditional applications

task

e.g. book flight
(some) iPhone apps

things

e.g. car
embedded interfaces

docs/info

e.g. file, photo
open doc

... but relationships complex

e.g. study of PIM use (Matjaz Klun)

standard PIM systems:

people – projects – documents

Matjaz asked users to do their own mind map:

people – documents – projects

maybe no integration

separate web/cloud apps

separate phone apps

separate household devices

nothing linked

extending the traditional OS

bringing resources into the 'file system'

e.g. DropBox, iDisk/iCloud

new OS/app styles:

e.g. Windows 8 'Photo Feedr' (?MS cloud only?)



web-based interactions

the Google option!

but ...

web apps very 'siloed' few connections
need to bring desktop disks into the web

none seem satisfactory

need new approach ...

but what?

I don't know ... but ...

(some) (high level) requirements

where matters:

audience: Flickr, iPhone, Facebook

reliability: cloud, personal disk

when matters:

disconnection still an issue!

what matters

it is still my photo wherever it is

(some) enabling technologies

synchronisation

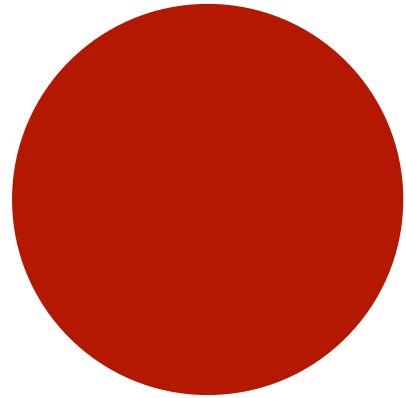
- for replication / caching
- why can't Apple get it right!

GLOIs – globally accessible local URIs

- so that we can talk about desktop things
- email messages, single contexts, etc.

meta-data

- maybe not have all our data, but know about it



the future – what next?

plus ...

come to

Tiree Tech Wave

TTW3 – 22-26 March 2012

TTW4 – Oct/Nov 2012